

**FAFCO INCORPORATED (“FAFCO”)  
TWELVE-YEAR LIMITED WARRANTY AND LIFETIME LIMITED REPLACEMENT  
MEDALLION WARRANTY  
FOR THE SUNSAVER™ POOL SOLAR COLLECTOR**

435 Otterson Drive  
Chico, California 95928  
Phone (530) 332-2100

1. **SCOPE OF COVERAGE.** This limited warranty applies only to new SunSaver™ swimming pool solar collectors (“Collectors”) manufactured by FAFCO and installed by an authorized FAFCO dealer.
2. **TWELVE-YEAR LIMITED PARTS OR REPLACEMENT WARRANTY.** FAFCO warrants to the original end-user purchaser (“Buyer”) of a FAFCO SunSaver™ solar Collector that the Collector will be free from defects in materials and workmanship for a period of up to twelve (12) years from the completion of its initial installation when used under normal application and service conditions for heating a swimming pool and installed in strict accordance with FAFCO’s installation instructions, subject to the terms, conditions, and limitations described below. This specifically includes a warranty that the collectors will withstand temperatures below freezing when used under normal application and service conditions and installed in strict accordance with FAFCO’s installation instructions. If a Collector fails to conform to this limited warranty, then during the warranty period FAFCO will provide to the original Buyer the necessary replacement parts or at its option will replace the defective solar Collector with a new solar Collector of at least the same quality, within a reasonable time period. Replacement parts and units will be subject to the same limited warranty and original term as the replaced part or unit. All replaced parts and units will become the property of FAFCO. **Labor for repair or replacement of collector is included at FAFCO’s established rate.** This limited warranty does not include the costs of shipping or any other related costs resulting from the lack of operation of the Collector, the costs of which are the sole responsibility of the Buyer. This limited warranty is not assignable and applies only to the original Buyer while at the location of original installation. This limited warranty terminates upon the first to occur of a change in ownership of the premises at which the Collector was originally installed or the removal of the Collector from its original location of installation.
3. **LIFETIME LIMITED REPLACEMENT WARRANTY.** FAFCO additionally warrants that, for as long as the original Buyer owns the solar Collector and it remains at its place of original installation, FAFCO will replace a Collector that is defective in material or workmanship at a cost to the original Buyer of 50% of FAFCO’s then current published list price. Replacement parts and units will be subject to the same limited warranty and original term as the replaced part or unit. This limited warranty does not include the costs of installation, removal, transportation or any other related labor costs or costs resulting from the lack of operation of the Collector, the costs of which are the sole responsibility of the Buyer. This limited warranty is not assignable and applies only to the original Buyer while at the location of its original installation. This limited warranty terminates upon the first to occur of a change in ownership of the premises at which the Collector was originally installed or the removal of the Collector from its original location of installation.
4. **LIMITATIONS AND EXCLUSIONS TO WARRANTY COVERAGE.**
  - A. **IMPROPER INSTALLATION, TRANSPORTATION OR HANDLING.** Installation, transportation and handling must be performed with care and in strict compliance with FAFCO’s instructions. The FAFCO limited warranties do not apply to any Collector that has been damaged through or as a result of improper installation, application, transportation or handling. Although it is not necessary in order to validate your warranty coverage it is recommended that the Collector be registered on FAFCO’s online warranty registration platform.
  - B. **MAINTENANCE AND REPAIR.** The Collector must be properly and routinely maintained in a reasonable manner and in accordance with FAFCO’s maintenance instructions. Improper or incorrectly performed maintenance or repair voids all FAFCO warranties. If it appears to you that any warranted component or part is not functioning properly, promptly notify FAFCO’s authorized dealer.
  - C. **NEGLIGENCE, ABUSE, MISUSE, ALTERATIONS OR ACCIDENT.** The Collector must be operated in accordance with FAFCO’s operating instructions. Damage due to negligent use or storage, or abuse, accident, vandalism or misuse of a Collector will void warranty coverage. FAFCO Collectors are not warranted for any use other than their intended use in accordance with FAFCO’s operating instructions. Any failure to use the Collector for its intended use and in accordance with FAFCO’s operating instructions will void the warranty. The limited warranties do not cover damage due to alterations, vandalism, accidents, lightning, flood, fire or other abnormal weather conditions or acts of God.

- D. **ORDINARY WEAR AND TEAR.** FAFCO warranty coverage does not apply to conditions arising from ordinary wear and tear or that may occur in normal operations over time or to the normal effects of exposure to weather conditions over time. Normal fading and minor deterioration of exterior surfaces resulting from exposure to the elements are specifically not covered unless the fading is the result of a defect in materials or workmanship and affects actual performance of the Collector.
5. **WARRANTY REPAIR AND SERVICE.** Warranty repair and service will be provided by a FAFCO authorized dealer or distributor in your area. This will ordinarily be the dealer or distributor from whom you purchased your solar Collector. If there is no authorized dealer or distributor in your area you may contact FAFCO directly at (530) 332-2100 to arrange for warranty service. To verify that your limited warranties are still in effect, you must furnish proof of purchase, the date and location of installation, and verify that the installation was performed in strict compliance with FAFCO's installation instructions.
6. **NO OTHER EXPRESS WARRANTIES; SEVERABLE TERMS; GENERAL LIMITATION.** Unless otherwise explicitly agreed to in writing by FAFCO, it is understood that the FAFCO limited warranties described above are the only written warranties given by FAFCO. FAFCO neither allows nor authorizes any person or company (including FAFCO dealers and distributors) to extend any warranties, obligations or liabilities on behalf of FAFCO or in connection with FAFCO products other than as described in the above express written warranty. FAFCO IS NOT LIABLE FOR DAMAGE TO PROPERTY, LOST PROFITS, INJURY TO GOODWILL OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT MAY RESULT FROM ANY DEFECTIVE SOLAR COLLECTOR, ANY BREACH OF THE ABOVE EXPRESS WARRANTIES, OR FOR ANY NEGLIGENCE BY IT OR ITS DEALERS OR DISTRIBUTORS. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you. The above warranty gives you specific legal rights, and you may also have other rights which vary from state to state. If any provision or part of the FAFCO limited warranties are held to be invalid, void or unenforceable, such holding will not affect any other portion or provisions of the FAFCO limited warranties and all other terms and conditions shall remain in effect to the fullest extent permitted by law. All terms and conditions of these FAFCO limited warranties are severable. FAFCO is not responsible for any delay or non-performance due to war, riot, strikes, or other events beyond its reasonable control, including but not limited to events or conditions not reasonably known or understood at the time of sale.
7. **NO WARRANTY AS TO PERFORMANCE LEVELS.** FAFCO makes no warranty as to the specific level of performance of its solar Collectors, any resulting fuel savings, or any particular temperature or level to which the water will be heated.